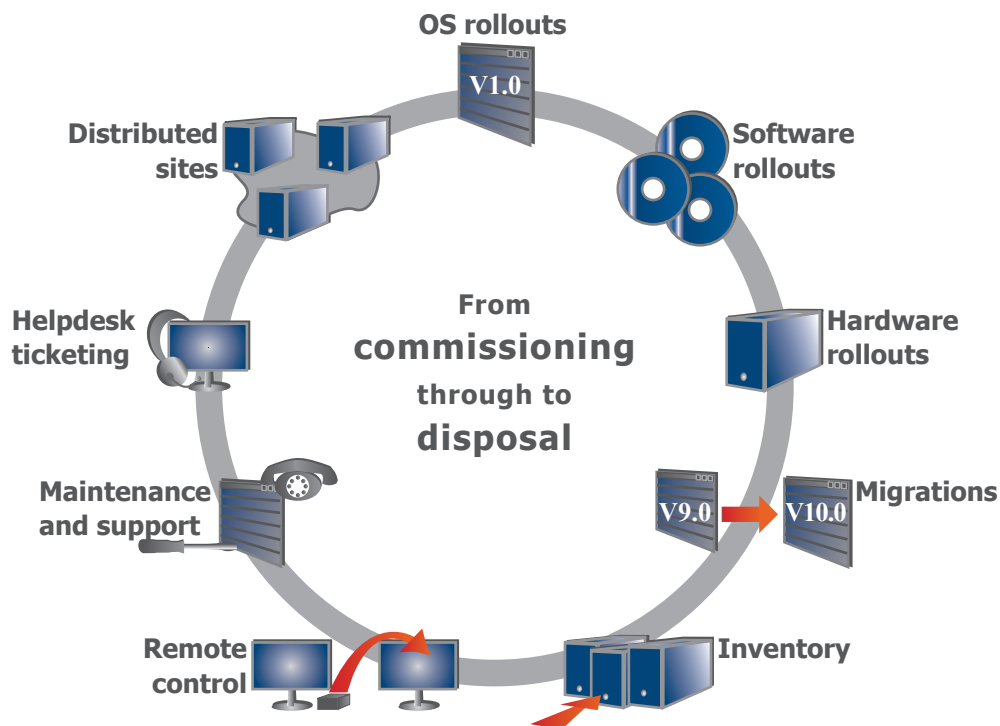


One person controlling 500 PCs – the solution for clever IT managers

highsystem.NET is the innovative technology for operating system and software distribution, patch management, inventory, remote control and helpdesk. It results in reduced downtime, major time savings and drastically cut IT costs.



Some highlights:

- All PC lifecycle functions integrated into a clearly arranged console
- Easily handled by anyone
- Automatic PC support with built-in reinstall function
- Simple drag & drop distribution and installation of software on groups of PCs
- Inventory taken automatically using scanning principle
- Professional user support with automatic notification
- Simple remote maintenance
- Cost-effective use of resources and licenses
- Fast, convenient migration



The core product; the management suite with OS and software distribution, migrations, hardware rollouts, maintenance and support

OS and software distribution

From the highsystem.NET software pool and the predefined operating systems you can install new versions of operating systems and application software, updates, service packs and patches on your various sites' PCs.

ated definitions for efficient, systematic migration to a new operating system.

Hardware replacement (rollouts)

Replacement or commissioning of a new PC is extremely simple. Just connect a new computer to the network and authorize using drag & drop. You provide the required PC configuration from the software pool.

Maintenance and support

Personnel and application management functions in highsystem.NET allow updating of an application or the entire PC with just a few clicks, without the end-user having to intervene. highsystem.NET also offers countless functions enabling truly professional support for all PCs.

highsystem.NET leads to professional client and system management that can be handled extraordinarily easily by anyone


Changing operating system (migration)

Operating system migration is supported by the facility enabling hardware and software information for all PCs to be requested directly on the network. It is therefore possible to build any installation packages with associ-

Preparation of software for automatic distribution

highsystem.NET leverages the software preparation (packaging) process through sophisticated yet simple automation. The highsystem.NET Package Builder enhanced by the highsystem.NET script generator enables any type of software to be got ready for installation in record time.

With highsystem.NET you have an efficient instrument for comprehensive control, support and monitoring of 20, 200, 2000 or even more PCs.



Plug-in enhancement for customized distribution of software

IT inventory and license management plug-in

Would you like a current and comprehensive IT inventory for each user? You get hardware and software information at the click of a mouse. And the license summary is the icing on the cake.

PC information can also be requested directly on the network. This allows the sought information to be ascertained systematically and hence quick and easily.

Remote control plug-in

Quick and easy remote access to a PC is the ideal enhancement for maintenance and support. It enables fast, centralized troubleshooting or user training for all PCs (and servers).

Helpdesk and ticketing plug-in

The helpdesk and ticketing functions allow acquisition and processing of support queries, including status and progress monitoring, and accumulation of know-how in a knowledgebase for use in finding solutions. Ticket handling with automatic user notification by responsible technicians, ticket status and suggested solutions are all supported. The ideal add-on for a professional helpdesk.

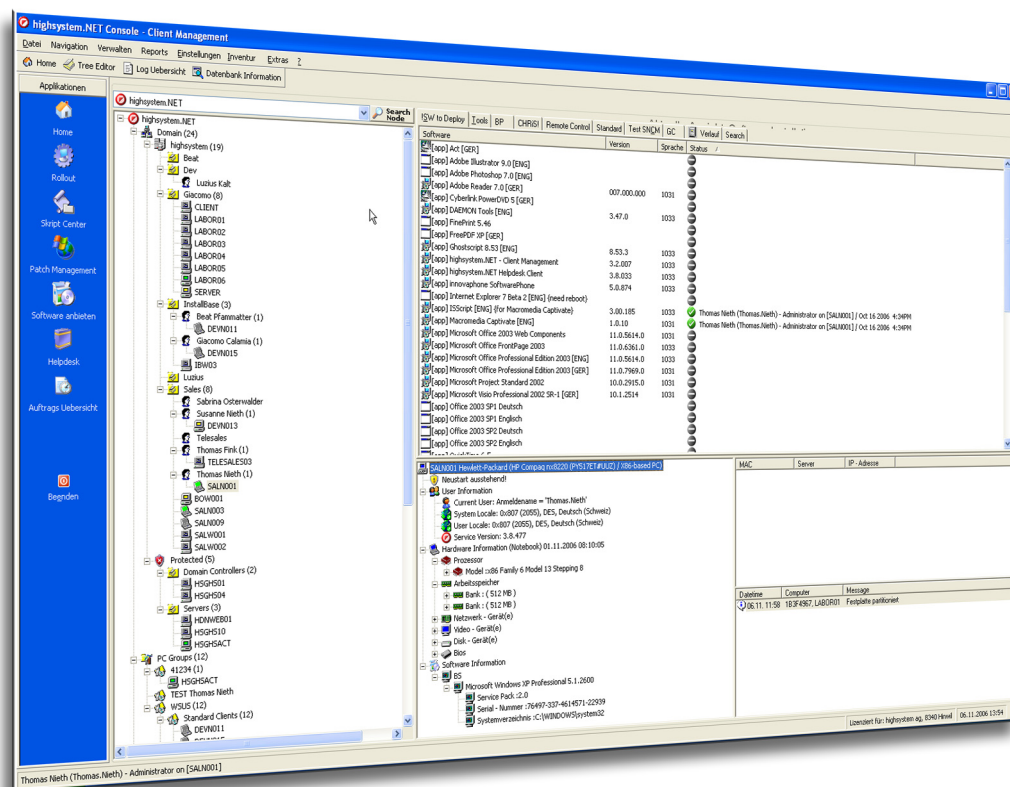
Patch management plug-in

The administrator can test new patches systematically on selected PCs prior to release and distribution. Distribution and installation are performed following the procedure freely chosen by the systems technician.

highsystem.NET is modularized to enable upgrading with further plug-ins to meet your growing requirements at any stage.

The integrated complete solution for professional PC lifecycle management

highsystem.NET leads to unique lifecycle management that cuts TCO. All processes can be controlled and coordinated from a clearly arranged console that handles the daily routine and current projects at the same time without losing the overview.



Keep up with routine tasks while handling complex IT projects without ever losing the overview – the solution for clever IT managers.