



Remote control – remote access (plug-in)

Usage:

- Easy-to-use solution integrated into software distribution
- Remote access (connection) through a mouse click in the highsystem.NET management console
- Rapid and easy remote access to PCs and servers, just as if you were on the spot
- Simple and efficient troubleshooting
- Facilitation of virtual user training
- Installation of remote clients is fully automated with highsystem.NET
- This feature closes the gap between problem analysis (remote access) and solution of problems (software distribution with highsystem.NET)
- Reduction of down times for the user and increased helpdesk efficiency

Results

highsystem.NET remote control (remote access) is the ideal enhancement tool for rapid and easy identification and assessment of problems in line with software distribution and integrated maintenance and support functions.

highsystem.NET remote control is fully integrated into and in line with the product family. highsystem.NET remote control also allows easy handling of software distribution and integrated maintenance and support functions, especially for analysis and solution of problems, installation and user training.

Through highsystem.NET remote control (remote access) you see the screen of another user/PC or control it. Due to its full integration, the installation of the client remote control is not necessary.

Access to every PC or server is easy and simple. Just click on the PC/user of the management tree in the highsystem.NET management console and a connection will be established within seconds, with no need to search a PC or specify an address.

highsystem.NET remote control is focused on speed. (distributed sites). Furthermore, it is also based on its integration into the highsystem.NET management console and its maintenance and support functions. Due to such features, you have access from a remote location in your usual environment and can go directly from problem analysis to problem solving. All those tasks are controlled by a unique and well-structured management console.

Licensing basis

The number of PCs related to the software distribution is decisive.